

## JOB POSTING REQUEST FORM

JOB DETAILS	
Reference #	CP-594-2022
Company Name	Soft Flow S.C.S
Industry	Information Technology
Vacancy	Junior SAP Business Consultant
Number of vacancies for that position	1
Job Type ( <i>FT, PT, Contractual, Seasonal</i> )	Full Time
Major(s)	Computer & Communication – Computer Science
Degree	Bachelor Degree
Years of Experience	0 to 3 Years
Location	Lebanon
Remuneration & Benefits	
Currency (LBP, Dollar, Lollar)	Lollar & Fresh USD
Tasks & Responsibilities	<ul style="list-style-type: none"> <li>• Develop and implement SAP systems or similar for business clients.</li> <li>• Determine clients' business needs, create customized SAP solutions or similar, and smoothly integrate SAP applications with existing IT infrastructure.</li> <li>• Interact with clients both for business and technical specifications and validate final output with the team manager.</li> <li>• Provision of technical and professional support, solving problems of the customers.</li> <li>• Troubleshooting and resolving issues to optimize performance.</li> <li>• Ensure appropriate follow-up on issues until resolution.</li> <li>• Contribute to troubleshooting guide to clients describing the first level of support expected from them for each type of case.</li> <li>• Contribute to training for the client's support team and the end users.</li> <li>• Contribute actively to internal streams: internal training,</li> </ul>

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documentation writing, and, QA testing.

- Provide feedback to team leaders on the progress of issues and tasks and escalate problems when necessary.