

JOB POSTING REQUEST FORM

Job Details

Reference #	CP-319-2021
Company Name	Mitsulift
Industry	Construction – Elevators and Escalators
Vacancy	After Sales Team Leader
Job Type (<i>FT, PT, Contractual, Seasonal</i>)	Full Time
Major(s)	Electrical Engineering
Degree	BE
Years of Experience	0-2
Location	Dbayeh, Metn, Lebanon
Remuneration & Benefits	TBD
Tasks & Responsibilities	<ul style="list-style-type: none"> • Deliver continuous quality service to each customer by constantly providing satisfactory maintenance and repair work as per Mitsulift standards. • Coach team members and supervise the maintenance team and ensure the maintenance process is carried out according to Mitsulift standards and maintain the highest maintenance and safety quality. • Supervise technicians by checking service vouchers and maintenance sheets and by inspecting assigned sites and maintenance work conducted and provide them with support to ensure adequate execution of work and their adherence to Mitsulift's standard of conduct. • Handle technician's daily schedule and work orders to ensure maintenance rounds and reconstructions are being carried out as assigned. • Conduct clients and site visits in order to resolve all breakdowns and customer complaints and to ensure customer satisfaction. • Manage handover of newly-installed moving system and follow up on outstanding issues such as snags. <p><u>Core Competencies:</u> Communication, Customer Focus, Ownership and Pro-activeness, Problem Solving and Decision Making, Result Focus, Safety Focus, Teamwork, Work Ethics and Values.</p> <p><u>Technical Competencies:</u> Electrical and Mechanical knowledge, Trouble shooting, Problems Diagnostic, Versatility.</p>