

JOB POSTING REQUEST FORM

Job Details

Reference #	CP-113-2021
Company Name	Novelus
Industry	Telecommunications
Vacancy	Internship – Field Service Management
Job Type (<i>FT, PT, Contractual, Seasonal</i>)*	Contractual / Full-Time
General Description	<p>This internship is a 4-months training program.</p> <p>At the end of the 4th month, there will be an evaluation process, and the interns might be granted a permanent position as Field Service Managers according to their performance evaluation.</p>
Major	BS/MS degree in a Telecom Engineering or CCE
Years of Experience	0-2 years
Location	Lebanon
Remuneration & Benefits	
Requirements	<ul style="list-style-type: none"> • Bachelor's degree in Telecommunication Engineering or Computer & Communication Engineering • Outstanding English and communication skills, written and spoken • Fast learner • Flexible regarding the schedule since the working hours will be during US daytime. • Proven time management and organizational skills • Excellent communication skills by clearly conveying information and ideas across groups, using a variety of media. • Ability to engage teams or individuals on new processes or subject matter at hand

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Tasks & Responsibilities

- Excellent reporting skills
- Comfortable with learning new technologies
- Driven to succeed, and able to work flexible hours and under pressure.
- Ability to thrive in a fast-paced, deadline-oriented environment
- Focus on the customer and making customers and their needs a primary focus of your actions
- Developing and sustaining productive customer relationships.
- Close attention to detail and accomplishing tasks by considering all areas involved
- Accurately checking processes and tasks

- Support field crews as a source for material up scopes, OSS trouble-shooting, site alarm status, crew login validation, site outage planning, and safety certification compliance
- Promote a safe work environment while ensuring a quality end product
- Provide a transparent channel of communication for site status, compliance, mitigation of issues and risks across departments and/or companies
- Works to deliver site construction with predictable consistency while improving construction crew productivity
- Considered a value add by field personnel