

## JOB POSTING REQUEST FORM

### Job Details

Reference #	CP-112-2021
Company Name	SNS
Industry	Supply Chain Consultancies and Software Solutions
Vacancy	Technical Consultant
Job Type ( <i>FT, PT, Contractual, Seasonal</i> )*	Full Time
Major	Computer Science, Computer Engineering
Years of Experience	2-4
Education	Bachelor
Location	Beirut-Lebanon
Remuneration & Benefits	1,250\$ - 1,400 \$
Tasks & Responsibilities	<ul style="list-style-type: none"> <li>• Develop, test and debug system customizations using various software platforms including Java, C++ or .Net and using the Oracle or Microsoft SQL relational databases to match any changes required by the customer.</li> <li>• Understand the design specification and timeline estimates for assignments and consult the Project Manager to resolve any perceived discrepancies.</li> <li>• Follow test control procedures as developed by the Project Manager or Senior Technical Consultant.</li> <li>• Perform implementation activities, as directed by the Senior Technical Consultant or Project Manager.</li> <li>• Learn the customers' business in order to provide functional and operational expertise.</li> <li>• Recommend software configuration or modifications to simplify and reduce operating time and costs.</li> <li>• Provide software development estimates for client requested modifications or software fixes.</li> <li>• Provide customer with support services as directed by the Customer Support Manager.</li> <li>• Resolve technical problems reported on the software by customers or QA team and develop necessary system patches.</li> </ul>

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- Develop advanced knowledge in supply chain and logistics to provide adequate advice to customers.
- Manage client relations by providing technical support, suggesting functional enhancements and delivering other customer services.
- Develop positive working relationships with clients and internal support resources.
- Recognize and suggest potential customizations and operational development for client's current business operations.
- Build integration to 3rd party systems and devices.
- Complete system installations as required.
- Conduct Technical trainings to SNS customers.

### **Prerequisites**

- Bachelor's degree in computer science, Engineering or related field.
- Very high ethics and strong values.
- Excellent written and verbal communication skills.
- Ability to communicate effectively in English.
- Ability to travel up to 50% yearly.
- When installing and traveling to client site, most work is done in a warehouse. At this time, general mobility with capability to climb, crawl and maneuver in restrictive areas may be necessary.
- Ability to work alone and in team/cooperative development efforts.
- Willingness to work overtime.

### **Technical Prerequisites**

- Knowledge of Java, C++, .Net and SQL (Oracle or SQL Server) in a UNIX or Windows environment.
- Knowledge of UNIX or Windows operating systems.
- Experience in software solutions and life cycle.
- Knowledge of Supply Chain Systems such WMS or TMS is a major plus.