

## JOB POSTING REQUEST FORM

JOB DETAILS	
Reference #	CC-770-2022
Company Name	Multilane
Industry	High-Technology
Vacancy	Junior Field Application Engineer (FAE)
Number of vacancies for that position	1
Job Type ( <i>FT, PT, Contractual, Seasonal</i> )	Full time position
Major(s)	Electronics, networking and systems, CCE or other equivalent
Degree	BA or MS
Years of Experience	3 to 5 years
Location	Houmal, Lebanon
Remuneration & Benefits	NSSF+ insurance
Currency (LBP, Dollar, Lollar)	Confidential
Tasks & Responsibilities	<p><b>Main Tasks and Responsibilities</b></p> <ul style="list-style-type: none"> <li>• Assist customer to understand all products and perform demo for various field applications.</li> <li>• Provide technical support to customer and configure the equipment.</li> <li>• Analyze customer requirement and ensure product meet customer requirements appropriately.</li> <li>• Perform debug and troubleshoot on different kind of equipment, internally and on customer sites.</li> <li>• Develop and determine various product features, write guides and manuals.</li> <li>• Prepare documents and proposals.</li> <li>• Participate in the calls and remote sessions with the customers.</li> </ul> <p><b>Skills, Competencies and Knowledge</b></p> <ul style="list-style-type: none"> <li>• Strong product knowledge.</li> <li>• Strong communication skills.</li> <li>• Problem solving and critical thinking.</li> <li>• Strong technical background and troubleshooting skills.</li> </ul> <p><b>Educational Background and Experience</b></p> <ul style="list-style-type: none"> <li>• BA or MS in Electronics, networking and systems, CCE or other equivalent</li> </ul>