



**Dr. Elham S. Hasham**

Associate Professor

**O:**B266

**T:**09.218950, Ext. 2455

**E:**ehashem@ndu.edu.lb

## Biography

Dr. Hasham has over thirty years of experience in academia with successful administrative contributions through her initiation and commitment. She possesses significant leadership and communication skills. At NDU, Dr. Hasham was an active founding member of the North Campus and has held the posts of Assistant Dean of Students; Acting Director, Office of Tests, Measurements and Evaluation; and Director of Admissions and International Recruitment. Dr. Hasham is a published author with Pearson. She has presented papers at local, regional and international conferences that have been published in refereed journals. Outside NDU, she has served as Chairperson of the Management Department, Chairperson of the English Department, Director of International Programs, and Public Relations Coordinator.

## Peer-reviewed Journals

- Hasham, Elham S. October, 2017. Sharing is Caring: A Case Study of Notre Dame University. International Journal of Business Management and Commerce. Pp. 14-23. Vol. 2. No. 5. Center for Contemporary Research.
- Hasham, Elham S. and Karkafi, Catherine. December, 2017. Breaking Through The Glass Ceiling: A Case Study of Women In Three Institutions of Higher Education in Lebanon. International Journal of Business Management and Commerce. Vol. 2. No. 6. Pp. 11-27. Center for Contemporary Research.
- Hasham, Elham S. June, 2015. The Toll of Globalization on Institutions of Higher Education Can Be Severe: Lebanon is no Exception. International Journal of Information Technology and Business Management. Vol 038. No. 1. Pp. 037-050. ISSN 2304-0777.
- Hasham, Elham S. 2010. The Art of Decision Making in Institutions of Higher Education. A Case Study: Notre Dame University and The Lebanese American University. Advances in Management. Vol. 3 (2) February 2010. pp.59-65.
- Hasham, Elham S. 2001. The Art of Decision Making in Private Institutions of Higher Education: A Case Study of NDU and LAU. Palma Research Journal. Notre Dame University, Lebanon. Vol.7, No.2, pp.43-56.
- Hasham, Elham S. 2001. Leadership and Decision Making: Tools for Effectiveness in Institutions of Higher Education in Lebanon. Educational Administration in the Arab Countries. (5th Series of Seminars & Conferences). The Lebanese Association for Educational Studies (LAES). Pp. 83-102.
- Hasham, Elham S. June, 2015. The Toll of Globalization on Institutions of Higher Education Can Be Severe: Lebanon is no Exception. International Journal of Information Technology and Business Management. Vol 038. No. 1. Pp. 037-050. ISSN 2304-0777.
- Hasham, Elham S. 2010. The Art of Decision Making in Institutions of Higher Education. A Case Study: Notre Dame University and The Lebanese American University. Advances in Management. Vol. 3 (2) February 2010. pp.59-65.

## Peer-reviewed Conference Proceedings

### Local

- Hasham, Elham S. & Carol-Ann Goff Kfouri. March, 2015. Specific Terminology Leads to More Effective Assessment: A Case Study of Notre Dame University (NDU). Middle East and North Africa Association for Institutional Research (MENA-AIR). Assessment and Planning in Higher Education. Lebanese American University.
- Hasham, Elham S. May, 2015. Participative Management; Sharing is Caring. MENA Higher Education Conference. Empowering Higher Education Institutions through Information Sharing and Improved Governance. World Bank Group. Beirut, Lebanon.
- Goff-Kfouri, C-A. and Hasham, Elham S. 2009. The Impact of Learning Outcomes on Student Judgment - A Case Study of Notre Dame University, Lebanon. The First Regional Conference on Program and Learning Assessment In Higher Education. In Collaboration with Ford Foundation. Beirut: LAU Press.
- Hasham, Elham S. 2001. Curriculum Management: A Personal Experience at the School of Business, Université Saint Esprit de Kaslik. The Lebanese American University/ English Regional Conference: Language and Change. LAU Academic Journal.
- Hasham, Elham S. 2001. The Art of Decision Making in Private English Speaking Institutions of Higher Education: A Case Study of NDU and LAU. The Lebanese Association for Educational Studies/Educational Administration in the Arab States: Issues and Prospects for Administrative Reform. LAES Academic Journal.

### Regional

- Hasham, Elham S. 2018. Academic Institutions Are No Different: Total Quality Management Does Enhance Performance. 10th International Conference on New Challenges in Management and Business (NCM). Canadian Institute for Knowledge Development (CIKD). Dubai, March.
- Hasham, Elham S. November, 2017. Sharing is Caring: A Case Study of Notre Dame University. International Conference on Organization and Management (ICOM). Abu Dhabi, UAE. Presenter and Chairperson of Sessions.
- Hasham, Elham S. 2008. Academic Institutions Are No Different To Any Other: Total Quality Management Does Enhance Performance. The First International Conference on Technology, Communication and Educational (iCTE). Gulf University for Science and Technology, Kuwait.
- Hasham, Elham S. 2002. Marketing and Promoting the Image of a University to High School Students: The Case Study of Notre Dame University, Lebanon. ARAB Association of Collegiate Registrars and Admissions Officers (ARAB ACRAO). 23rd Annual Conference. The University of Science & Technology, Irbid, Jordan. Conference Publication, April.
- Hasham, Elham S. 2001. The Role of the University in Qualifying Administrators, through Training and Advanced Technology to Improve Quality Productivity in Serving Students. ARAB Association of Collegiate Registrar and Admission Officers (ARAB ACRAO). 2nd Annual Conference. American University of Cairo, Egypt. Conference Publication, March.

### International

- Hasham, Elham S. October, 2015. Breaking through the glass ceiling: A case study of women in three institutions of higher education in Lebanon. Third International Conference on Advances in Social Science, Management and Human Behavior-SMHB 2015. Zurich, Switzerland.
- Hasham, Elham S. 2012. The Toll Of Globalization On Institutions of Higher Education Can Be Severe: Lebanon Is No Exception. 3rd World Conference on Learning, Teaching and Educational Leadership. Brussels, Belgium.
- Hasham, Elham S. 2009. The extent to which satisfaction is a prerequisite for motivation to enhance productivity in institutions of Higher Education in Lebanon: A Case Study of Notre Dame University. The International Industrial Relations Association (IIRA). 15th World Congress. Sydney, Australia.
- Hasham, Elham S. 2009. The Globalization Phenomenon Has Had Its Toll On National Institutions of Higher Education in Lebanon: Academic Objectives Must Be Revised To Get 'In-The-Nationalization'. The Academy of International Business Conference. Oklahoma City.
- Hasham, Elham S. 2009. The Emergence of Internationalization and How It Affects Local Institutions of Higher Education in Lebanon. The 2nd Symposium on Academic Globalization (AG2009). Orlando, USA.
- Hasham, Elham S. 2009. Academic Institutions are No Different To Any Other: Total Quality Management Does Enhance Performance-Can TQM Be Translated From Business To Education? The 11th International Conference on Education. Athens, Greece.
- Hasham, Elham S. 2002. Total Quality Management-A Leadership Style that Enhances Performance and Productivity in Institutions of Higher Education: A Case Study of Notre Dame University, Lebanon. British Educational Leadership, Management and Administration Society (BELMAS). Aston University, Birmingham, UK. BELMAS Journal, June.
- Hasham, Elham S. 2002. The Extent to Which Satisfaction is a Prerequisite for Employee Motivation to Enhance Performance and Productivity in Lebanese Institutions of Higher Education: A Case Study of Notre Dame University. Leicester University, School of Education Conference: International Doctoral research in the 21st Century. Leicester University School of Education.

## Chapters in Books

### International

- Stephen Robbins and Timothy Judge. 2013. Organizational Behavior. 15th Edition. Global Edition. Chapter 3 – Attitudes and Job Satisfaction. Tannourine Hospital: The Ultimate Challenge! Pearson Prentice-Hall.
- Stephen Robbins and Timothy Judge. 2013. Organizational Behavior. 15th Edition. Global Edition. Chapter 17 – Human Resource Policies and Practices. Leadership at Ki Mantra. Pearson Prentice-Hall.
- R. Wayne Mondy and Judy Bandy Mondy. 2012. Human Resource Management. 12th Edition. Global Edition. Chapter 5 - Recruitment. "The Grass is Greener on the Other Side" or Is It? Pearson Prentice-Hall.
- R. Wayne Mondy and Judy Bandy Mondy. 2012. Human Resource Management. 12th Edition. Global Edition. Chapter 11 - A Safe and Healthy Work Environment. I'm Just Stressed Out! Pearson Prentice-Hall.
- R. Wayne Mondy and Judy Bandy Mondy. 2012. Human Resource Management. 12th Edition. Global Edition. Chapter 13 - Internal Employee Relations. It's The Best Thing To Do. Pearson Prentice-Hall.
- Ronald J. Ebert and Ricky W. Griffin. 2011. Business Essentials. 8th Edition. Global Edition. Chapter 9 - Leadership & Decision Making - The Sensational Coffee Experience. Pearson Prentice-Hall.
- Ronald J. Ebert and Ricky W. Griffin. 2011. Business Essentials. 8th Edition. Global Edition. Chapter 10 - Human Resource Management & Labor Relations. Real Talent is Hard to Find, Hard to Shape, Once Found a Treasure to Keep. Pearson Prentice-Hall.
- David A. Whetten and Kim S. Cameron. 2011. Developing Management Skills. 8th Edition. Global Edition. Chapter 4 - Building Positive Relationships. When The Cat's Away, The Mice Will Play. Pearson Prentice-Hall.
- David A. Whetten and Kim S. Cameron. 2011. Developing Management Skills. 8th Edition. Global Edition. Chapter 9 - Building Effective Teams and Teamwork. She Loves A Challenge! Pearson Prentice-Hall.

## Book Reviews

- Global Edition of Robbins Organizational Behavior, 18/e. (Feb., 2018).
- Gary Yukl, Leadership in Organizations, 9/e. (Feb., 2018).
- Kotler Keller's Marketing Management. (2010) 1st Arab World Edition.
- Hubbard O'Brian's Economics (2010) 1st Arab World Edition.
- Daniels et al. International Business (2010) 13e (Global Edition).

## Books

- HASHAM, Elham S., Robbins, S. and Judge, T. (2012). Organizational Behavior. Arab World Edition. UK: Pearson Prentice-Hall.